

To all our business partners

Schaffhausen, 2 April 2020

COVID 19 pandemic situation

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Following today's <u>GF Corporation media release</u>, as a trusted partner, we would like to update you on the operational situation at GF Piping Systems and reiterate that we are here for you.

In light of the continuing challenges with the COVID-19 pandemic situation, we are maintaining our focus on two mission-critical pillars of our operations: sustaining the health and safety of all GF employees, as well as business continuity of our supply chains globally.

We know how important it is for you to have a trusted partner during these turbulent times. Despite the lockdown situations in some countries, that also affect few GF Piping Systems production sites, we would like to confirm that all our supply chains remain operational during this time as we work to provide essential products to our customers around the globe. We have established and are sustaining direct communication lines from each one of our GF locations around the world to Executive Management throughout the pandemic crisis for both the operational and human resources workstreams.

Our robust and broad network is continuing to enable us to remain flexible and to meet your/our customer's demands. We are also in constant communication with our strategic suppliers to anticipate and address any changes to our supply chain promptly. For deliveries on specific projects or orders, please contact your local GF sales organization or salesperson for details.

We have taken extra steps to keep our employees safe and our operations running, and across Europe, we have stepwise introduced short-time work at specific locations for office-based roles. We continue to monitor this situation closely, country by country, to be able to react swiftly and ensure business continuity. Should we face production or delivery shortfalls, we will contact you immediately.

Please stay safe and know that you can count on GF as your partner.

Sincerely,

Joost Geginat

President, GF Piping Systems